

## CONSUMER DISCLOSURE NOTICE

### Explore the World Travel a Division of Nexion Canada ULC

#### General Travel and Tour Terms and Conditions

Explore the World Travel/Div of Nexion Canada ULC act solely as agents for the supplier(s) whose service(s) are being arranged for the client and we are responsible for supplying services, travel accommodations and tour included features as described in our materials. We do not assume responsibility for any claims, losses, damages, costs, expenses, delays or loss of enjoyment to you or your travelling companions or group members, resulting from:

- The acts or omissions of anyone other than us or our employees acting properly on your behalf
- No employee, agent or representative of ours has the authority to modify, waive or alter any provision of this Notice
- We are not responsible for any injuries, damages or losses caused in conjunction with, or as a result of, any terrorist activities, social or labor unrest, mechanical or construction difficulties, diseases, local laws, climatic conditions, abnormal conditions or developments, or any other actions, omissions or conditions outside our control
- Financial default of out-of-province, non TICO suppliers. We strongly recommend travel insurance to cover this liability.

Unless otherwise stated, all deposits and final paid are non-refundable. In the event that the tour program is cancelled, Explore the World Travel/Div of Nexion Canada ULC will do all possible to effect full or partial refunds as per the cancellation schedule. Refunds and / or credits for future travel, may be available to the client based on the date that the cancellation is received in writing in our office and as received back from the supplier(s). Explore the World Travel/Div of Nexion Canada ULC does not guarantee refund of any amount paid to our suppliers in good faith for the contracting of services on behalf of the client.

Funds received are held expressly for use in contracting travel arrangements for the client as governed by the Travel Industry act in Ontario. Explore the World Travel/Div of Nexion Canada ULC hereby confirms that it is duly licensed to operate as a travel management company under TICO license number 1549342. Explore the World Travel operates travel programs under the licensing of the travel agency.

There may be different living standards, practices and conditions, and different standards and conditions with respect to the provision of utilities, services and accommodation you may encounter outside Canada. Information on "relevant laws and customs and documentation" is contained in the supplier(s) brochure(s), or can be obtained through the tourist offices, consulates, etc. of the applicable destination. We can only provide information available to our offices through our manuals or automated services.

When travelling outside of Canada, a valid Canadian Passport is essential as proof of citizenship. Most countries require specific passport validity of six (6) months beyond the last date of travel. We will make every effort to provide you with information on VISAS and immunization requirements. It is the client's responsibility to ensure that all necessary documentation is obtained prior to your departure from Canada. Explore the World Travel/Div of Nexion Canada ULC cannot be held responsible for improper or incomplete documentation required to enter another country. Explore the World Travel/Div of Nexion Canada ULC will assist any client in obtaining necessary visas for entry into countries that require these. We do not guarantee that a visa will be granted. We will also provide information on travel clinics that specialize in immunization where required for your travel.

Many of the problems for which we cannot be responsible can be covered by insurance. We strongly recommend that you obtain appropriate insurance coverage to protect your entire travel period. Unless payment for, or acknowledgement of, supplemental travel insurance is indicated on your invoice or within your travel documentation, it is understood that supplemental insurance has been offered and declined by the client including, but not limited to, travel cancellation and medical insurance. Explore the World Travel often uses out-of-province suppliers and travel insurance will protect your investment in the event of insolvency.

Through your payment to us for these travel services, you are acknowledging your acceptance of our terms set forth in this Notice. Explore the World Travel/Div of Nexion Canada ULC, hereby advise that, in the event it becomes necessary or advisable for the comfort or well being of the passengers, or for any reason whatsoever to alter the itinerary or arrangements, such alteration(s) may be made without penalty to the operator(s). Additional expenses, if any, shall be borne by the client. Conversely, a refund will be made to the client, if any saving is (are) affected thereby.

This contract permits specific price increases however no price increased are permitted after the customer has paid in full unless as a direct result of government tax increases. If any price increase received is more than 7% (except for increases resulting from an increased in retail sales tax or federal Goods and Services Tax, the customer has the right to cancel the contract and obtain a full refund. The right is reserved to withdraw any or all programs, should conditions warrant, and also to decline or retain any passenger(s) as members of the program. In such instances, full equitable amount(s) will be refunded.

This tour requires a certain amount of walking daily while participating on city tours, special site visits and excursions. The applicant registering for this tour certifies that this can be done without any hardship and that he/she does not have any medical condition or disability that could create a hazard, inconvenience or delays to other tour participants. It must also be understood that the health care standards, facilities and services provided may be different or inadequate for treatment of certain health conditions. Furthermore, no representation or warranties will be made regarding special accommodation or handicap accessibility on any program. We reserve the right to accept or decline any applicant who's health or actions impede the operation, welfare or enjoyment of the trip for our fellow travellers.

It is the sole responsibility of the applicant to take care of their own luggage at airports, hotels and where required.

DATED: \_\_\_\_\_ SIGNED: \_\_\_\_\_

**Explore the World Travel/Division of Nexion Canada ULC.**

**Client Registration Form**

Please Print Clearly all information requested.

**Terms and conditions apply to your booking – Please read carefully and sign.**

\_\_\_\_\_

**Passenger 1** \_\_\_\_\_

Address \_\_\_\_\_

City and Postal Code \_\_\_\_\_

Phone Number \_\_\_\_\_

Email Address \_\_\_\_\_

Passport # \_\_\_\_\_ EXPIRY Date: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

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**Passenger 2** \_\_\_\_\_

Address \_\_\_\_\_

City and Postal Code \_\_\_\_\_

Phone Number \_\_\_\_\_

Email Address \_\_\_\_\_

Passport # \_\_\_\_\_ EXPIRY Date: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

**Special Requests/Requirement – Passenger 1**

**Special Requests/Requirement – Passenger 2**

\_\_\_\_\_

\_\_\_\_\_

Form of Payment Information  
Payment by e-transfer: \$ \_\_\_\_\_  
  
Payment by Credit Card: \$ \_\_\_\_\_  
Authorized  
VISA \_\_\_\_\_ MASTERCARD \_\_\_\_\_  
  
Number: \_\_\_\_\_  
Expiry: \_\_\_\_\_/\_\_\_\_\_  
Name: \_\_\_\_\_

Medical Insurance is mandatory and Cancellation Insurance is suggested for this tour.  
  
Next of Kin Contact Information:  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**IMPORTANT NOTICE:** All amounts are payable to Nexion Canada ULC and a receipt will be issued for all funds received. All tours are subject to the terms and conditions outlined in our information and on the reverse of this registration form and to minimum operating numbers for each program. Should we not reach minimum passenger requirements, full refund of all amounts paid will be returned to the client or you may opt to transfer to another available tour offered. Credit card payments will not be processed until required number of participants has been confirmed.

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